Attitudes and rules governing work with parents: an exploration of the perspectives of speech and language therapists

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KEY FINDINGS

Timeline: getting to know each other, understanding and accepting difficulties, co-operation, separation

Collaborative practice: a universal SLT aspiration, but each SLT has a personal skill and attitude range; specific implementation is determined by characteristics of the individual family

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Maja Kelić, Sue Roulstone, Katarina Pavičić Dokoza and Cristina McKean

Introduction

Speech and language therapists in England consider that the involvement of parents in preschool interventions with children with DLD is critical; however, this is not universal practice. Even where SLTs attempt to involve parents, the process is not always successful or straightforward with difficulties reported in the engagement of families. Furthermore, the research evidence about how best to facilitate involvement is sparse. Investigating how SLTs interact and work with parents in a variety of contexts may shed light on useful practices and aid reflection on practice.

The aim of this study:

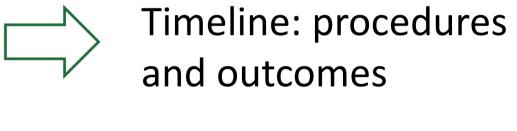
• to explore how Croatian therapists work with parents and provide a rich description of practice from the therapists' perspectives that made explicit the process and the outcomes that therapists hope to achieve.

Method

Qualitative phenomenological design; Two phases



Semi-structured interviews with 10 therapists from Zagreb





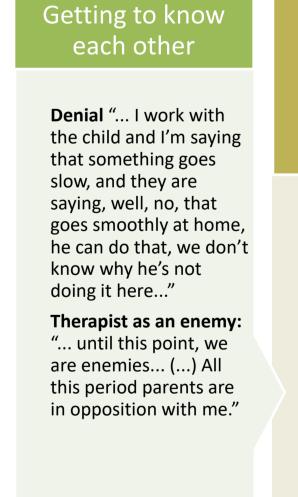
Focus group of 13 therapists from across Croatia

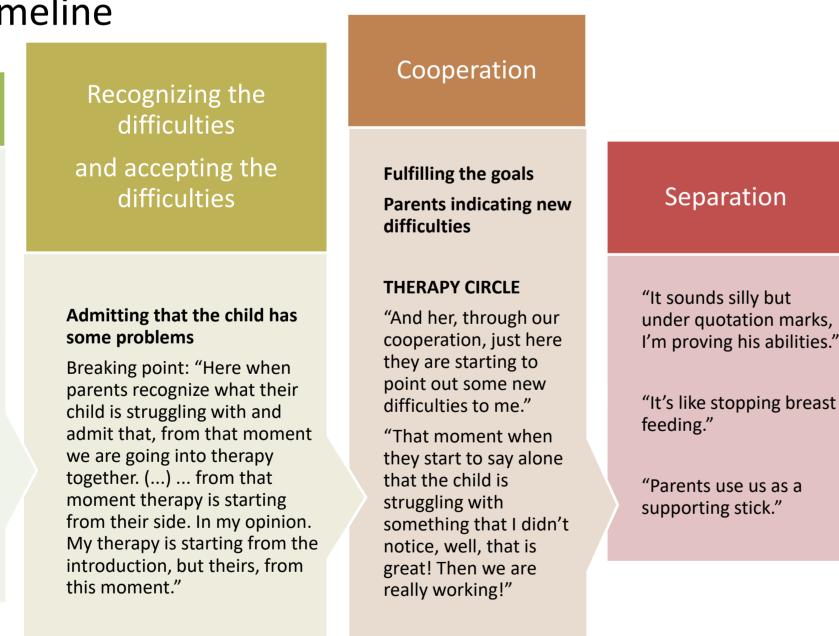


Rationales and explanations

Results







Procedures and outcomes timeline

Time point	Procedures	General idea and outcome
1 st APPOINTME NT	Expectations and plans for therapy (not specific tasks, cooperation in	
	general)	"rights and obligations" (Int.03)
	Schedule, Importance of homework	"I like to hear their opinion, what they think,
	Rules (non-attending)	why they requested therapy for their child in the
	Understanding parent's ideas about child's disorder and their	first place," (Int.02)
	expectations	
PERIOD OF "EARLY THERAPY" (1 st month or two)	After each therapy: talking about that appointment	
	What they did, what was the goal, explaining homework	
	Plans for the future therapy	
	Teaching parents about the disorder, Explaining child's difficulties,	Making parents more aware of the child's
	"removing the guilt"	difficulties
	Teaching procedures and how to give feedback about things done at	Parents are adapted to the therapy
	home and report about difficulties they encounter while doing some task	(they follow, they ask)
	with the child	
	Putting problems in a broader context (explaining the influence language	
	problems have on general development)	
	After each therapy: short explanation	
THERAPY	What they did, Homework, Clarifications	Being involved in the therapy and work
(LONGEST	Transferring what is done in therapy in everyday life	together: "building the therapy further
PERIOD)	Motivating the parents not to quit when progress is very slow	together" (Int.03)
REPORT POINTS	Parents get report	
	Clarifications, Future plans	Making sure parents understand the report
	Advising parents to bring the report to school	Discussing future plans for therapy
COMING TO THE END	Instructions what to do after finishing the therapy	
	Notebook = tool	
	Encourage to monitor and follow and to ask for help	
	Looking further: what should they expect, expecting and recognizing	Empowering parents for future without therapy
	difficulties in the future	
	Pointing out the strong sides of the child and encouraging parents to	
	involve the child in activities where the child can develop the talents	
	(music, sport, drama, etc.)	

